

BOWLING GREEN & WARREN COUNTY · 2026

Free tax help: who does what

Several offices help for free. Which one fits depends on whether the problem is with the IRS or Kentucky, and on your income.

Who	Helps with	Contact
Taxpayer Advocate Service (IRS), Louisville	IRS problems causing hardship or stuck in normal channels	600 Dr. Martin Luther King Jr. Pl., Rm 325, Louisville, KY 40202 · (502) 912-5050
Legal Aid Society LITC, Louisville	IRS audits, appeals, collection, Tax Court; western Kentucky incl. Warren County	800-292-1862 or 502-584-1254
AppalReD LITC, Richmond	IRS and Kentucky DOR disputes; any Kentucky county	800-477-1394
Kentucky DOR Taxpayer Service Center, Bowling Green	State tax questions, payments, free state return preparation for eligible filers	201 West Professional Park Court · (270) 746-7470
Kentucky Taxpayer Ombudsman	State tax problems not resolved through normal channels	revenue.ky.gov (Get Help)
VITA (IRS-certified volunteers)	Free return preparation	Site locator 800-906-9887
Kentucky Legal Aid, Bowling Green	Civil legal aid (housing, benefits, family). Not a tax clinic.	1700 Destiny Lane · (270) 782-1924

Clinic income limits

Low Income Taxpayer Clinics generally serve households at or below 250% of the federal poverty guidelines: for 2026, \$39,900 for one person, \$54,100 for two and \$82,500 for a family of four.

Before you call anyone

- Have every notice in front of you; the notice number is in the top or bottom right corner.
- Never give a Social Security number or bank details to anyone who called you first.
- If you hire a paid professional, ask for their credential and check it: Kentucky State Board of Accountancy for CPAs, the IRS directory for Enrolled Agents, the Kentucky Bar Association for attorneys.

Sources

IRS Notice 1214 (Rev. 4-2026), Taxpayer Advocate Service directory — irs.gov/pub/irs-pdf/n1214.pdf

IRS Publication 4134, Low Income Taxpayer Clinic list; Legal Aid Society and AppalReD LITC pages

Kentucky Department of Revenue, Service Centers, Free Tax Preparation, Taxpayer Ombudsman — revenue.ky.gov

Kentucky Legal Aid — klaid.org

Bowling Green Tax Resolution is an independent information resource. It is not a CPA firm, law firm or government agency, and it is not affiliated with the IRS, the Kentucky Department of Revenue or Warren County. General information, not tax or legal advice. The first call is free, and get a real professional instead of a National Call Center: (270) 374-1066.